



**The Preferred Group**  
*Custom Benefit Administrators*

## **Did you know The Preferred Group has online account access?**

Go to [www.thepreferredgroup.com](http://www.thepreferredgroup.com).

Click on the LOGIN logo on the right hand side of the screen.

First time logging in you will use your full SSN (no dashes) as your username and the last four of your SSN as your password. You are then required to change this information to something you will remember easily.

It's that's simple. You are now able to download forms, upload claims, view all claim history and check your balance.

Account Representatives are available for any questions you may have Monday-Friday 8am-5pm at (518)591-4960 or toll free at (866)989-8995.

**The Preferred Group 24 Madison Avenue Extension Albany, NY 12203**

**Toll-Free: (800) 573-7474**